



June 14, 2019

Ms. Emma Best

via email: 74897-11589634@requests.muckrock.com

RE: FOIA No. 2019-IGFP-00369

Dear Ms. Best:

This responds to your June 5 Freedom of Information Act (FOIA) request to the Office of Inspector General (OIG) for copies of records mentioning or describing audits, reviews, investigations, or reports regarding the agency's cyber security, including audits or investigations regarding the state of the agency's cyber security regarding potential attacks as well as audits and investigations conducted in the wake of a suspected or actual cyber-attack, hacking incident or breach. Please include materials generated between January 1, 1996 and June 30, 2016.

The U.S. Postal Service comprises the Postal Service, the U.S. Postal Inspection Service (USPIS); the Postal Rate Commission (PRC); and the OIG; each with its own area of responsibility and individual FOIA office. This response is on behalf of the OIG only.

The Postal Service Records Office establishes procedures to ensure Postal Service records management practices comply with both the FOIA and Privacy Act. The Records Office with the St Louis Requester Service Center, is the designated custodian for non-law enforcement Postal Service records, including personnel records. Additional information regarding the Postal Service FOIA program can be found at <https://about.usps.com/who-we-are/foia/welcome.htm>

The USPIS is the designated custodian for postal records relating to Postal Service law enforcement issues. The U.S. Postal Inspection Service is a federal law enforcement entity charged with enforcing the Federal statutes involving mail fraud, illegal drugs, external mail theft, and other postal crimes, including revenue deficiencies, and are responsible for safety and security of all postal employees and facilities. Information on the Postal Inspection Service is available on the Internet at: <https://postalinspectors.uspis.gov>.

The OIG is an independent agency, created in 1997, with oversight authority over audits and investigations of Postal and Inspection Service fraud, abuse, and misconduct. The OIG's mission is to prevent, detect, and report fraud, theft, and misconduct, and promote efficiency in the operation of the Postal Service.

Regarding OIG audits, in compliance with the E-FOIA amendments of 1996, we routinely review, and where possible, post in full or with minor redactions many of the

audit reports we issue. For immediate access to these reports, please go to the Documents tab on our website, www.uspsoig.gov. Audit reports can be located by searching under various criteria such as title, report number or year published. The E-FOIA amendment does not compel agencies to note which exemption, if any, is being applied to information redacted from posted documents.

Regarding OIG investigations, we consulted with subject matter experts in the operation of the electronic database maintained by the Office of Investigations who provided a list of allegation codes and types we believe to be responsive to your request. We then ran a report of all investigations closed between the dates requested. After narrowing the list down to the provided allegation types, we located 177 files; a copy of this list is attached.

We must advise you the "Closed" status only refers to the case being completed and closed with no further action. While employee discipline is out of our jurisdiction, the OIG completes all investigatory steps then refers its findings to either Postal Service management, for administrative action, or the U.S. Attorney's office for criminal prosecution. Each case file would need to be examined individually to determine whether the allegations were found to be substantiated.

Because records responsive to your request may also be maintained by both the Postal Service and USPS, you may wish to direct copies of your request to their respective FOIA offices, if you have not already done so.

Written requests are accepted via email at foia12@usps.gov, fax at (202) 268-5353, or U.S. Mail at:

Postal Service Records Office
475 L'Enfant Plaza SW, Room 1P830
Washington, DC 20260-4541
(202) 268-2608

Written requests for the Postal Inspection Service are accepted via email at foia@uspis.gov or U.S. mail:

Inspection Service FOIA/PA Unit
475 L'Enfant Plaza, SW, Room 3301
Washington, DC 20260

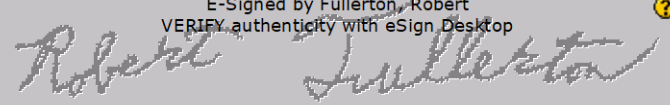
If you have questions regarding the processing of this request, you may contact me and/or the FOIA Public Liaison at 703-248-2410. You may also contact the Office of Government Information Services (OGIS) at the National Archives and Records Administration to inquire about the FOIA mediation services they offer. The contact information for OGIS is: Office of Government Information Services, National Archives and Records Administration, Room 2510, 8601 Adelphi Road, College Park, Maryland

20740-6001, e-mail at ogis@nara.gov; telephone at 202-741-5770; toll free at 1-877-684-6448; or facsimile at 202-741-5769.

If you are not satisfied with my action on your FOIA request, you may file an administrative appeal. To do so, write to the attention of Gladis Griffith, Deputy General Counsel, 1735 N. Lynn Street, Arlington, VA 22209-2020, within 90 days of the date of this letter. We accept written appeals via U.S. Mail; e-mail to FOIA@uspsoig.gov; or fax to 703-248-4626. Include the initial request number (e.g., 20XX-IGXX-00XXX) and the date of this letter. Explain what specific action the FOIA Office took that you are appealing. Mark all correspondence "Freedom of Information Act Appeal."

Sincerely,

E-Signed by Fullerton, Robert
VERIFY authenticity with eSign Desktop

A rectangular box containing a handwritten signature in cursive script that reads "Robert Fullerton". Above the signature, the text "E-Signed by Fullerton, Robert" and "VERIFY authenticity with eSign Desktop" is printed. A small yellow question mark icon is located in the top right corner of the box.

Robert Fullerton
Manager – FOIA, Policy, and Records